

COMPLAINT ABOUT GOODS NOT IN CONFORMITY WITH THE CONTRACT

Made on:

1. Full name of the person making the complaint:
2. Residential address:
3. Email address:
4. Date of the sale:
5. Telephone number:
6. Price of the goods and receipt number:
7. Name of the goods:
8. Data on which the buyer stated non-conformity of the goods with the contract:
9. The exact description of non-conformity of the consumer goods with the contract:

10. The request of the customer making the complaint about the goods:

REPLACEMENT / REPAIR / CASH REFUND

11. The goods were deposited on:

12. Bank account number:

13. Information on how the complaint will be investigated will be provided within 14 days of the date of writing down the complaint.

14. The method of notification: A response will be sent to the email address provided by the customer.

15. By putting his/her signature on the complaint form, the customer approves its content.

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The signature of the customer making
the complaint about the goods

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Place, date

16. Decision / Justification:

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